Prepare USB memory device for nCompass update

The updater files (there are two) within the Updater zip* file must be copied to the root directory on a USB Memory Device. Follow directions below "How to Copy the required Updater files to a USB Memory Device".

How to Copy the required Updater files to a USB Memory Device
Typically the Updater files will be provided in a zip file with the naming convention shown below; "nCompass-XX_Updater_VX.XX_xx-xx-xxxx.zip" with xx-xx-xxxx the file date.

There are two files within this zip file that are to be copied to the USB Memory Device root directory with "root" meaning not within another directory on the USB Memory Device. The file location is very important as when running the Updater the system looks for files in a specific location and if not found will fail the update.

The zip file contains the following:

- 2 pdf files and a sub-directory with the naming convention "nCompass-XX_Updater_VX.XX_I-stick_build".

    o The pdf files provide directions to run the updater (this document) and version release history.

    o The sub-directory "nCompass-XX_Updater_VX.XX_I-stick_build" contains the two files,
    "nCompass Updater.exe" and a directory named "nk".

        ▪ **Copy the "nCompass updater.exe" file and "nk" directory to the USB Memory Device root directory**, ideally with no other files or directories on the device.

A graphic showing the USB drive is below; note that the "updater.exe" file and "nk" directory are the only two items on the USB Memory device. If the updater .exe file and nk directory are inadvertently copied into an existing directory or the "nCompass-XX_Updater_vx.xx_I-stick build" directory is copied to the USB Memory device, an error will occur when running the updater. If an error occurs refer to page 4 of this document.

Name	Date modified	Type	Size
nk	5/28/2014 3:51 PM	File folder	
nCompass Updater.exe	3/28/2014 9:11 AM	Application	25 KB

* What are "zip" files?
If you are not familiar ".zip" files, it is a utility for file compression, encryption and to combine multiple files and directories into a single compressed file. Windows 7 allows users to copy files and directories contained in a ".zip" file to another location while XP will require 3rd party software to first unzip the zip file. With Windows 7, highlight the zip file on the left side of Windows Explorer to show the content on the right side. With the zip file contents shown on the right side highlight the desired files to copy to the root directory of the USB Memory Device.

Regardless of operating system, 3rd party software is typically required to create or unzip a "zip" file.

For more information and support contact your companies IT department.