

Technical Note: De-Installation of MCT-Connect

MCT-Connect uses MySQL and other services that are installed at the Windows level. Since MCT-Connect stores all data in a MySQL “SQL” compatible database, it’s important that a tool (MySQL Workbench or administrators choice) is used to back-up the database a regular intervals. The MCT-Connect database files can be found at C:\ProgramData\MySQL\MySQL Server 8.0\Data\.

To de-install MCT-Connect (after database backup), complete the following steps.

1. If a backup of the database does not exist, backup database located C:\ProgramData\MySQL\MySQL Server 8.0\Data. Database backup (and database restore) should be performed with database tools used as standard at the facility. MySQL Workbench included with the MCT-Connect installer can be used for backup/restore of the MCT device database.
2. From the Windows Control panel, select “Programs and Features”. Uninstall the following programs if shown in the “Programs and Features” window:

MySQL Connector .Net X.XX

MySQL Installer X.XX

MySQL Server X.XX

MySQL Workbench X.XX

3. Delete C:\inetpub\wwwroot\FDDataWeb directory
4. Delete C:\inetpub\wwwroot\FDDataService directory
5. Use the MCT-Connect installer to re-install the program and features. Make sure to select the option **“Preserve Data on Update/Repair”** to make sure all device data in the MCT-Connect database is preserved upon re-install.

Note: Not selecting “Preserve Data on Update/Repair” will erase all MCT device data store in the database. The data can be restored from backup using database tools selected as standard at the facility.

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